



Homeless Service System Inventory

Eugene/Springfield/Lane County

Introduction

The homeless service system is a collection of both short-term and permanent housing options, along with supportive social services, available to individuals, families, and youth experiencing homelessness in the Eugene/Springfield/Lane County area. Nonprofit agencies, government entities, and faith-based organizations partner to provide these critical community services. The homeless service system helps people experiencing homelessness get connected to stable housing, increase skills and income, and move toward self-sufficiency.

Housing Inventory of Shelter and Housing Providers

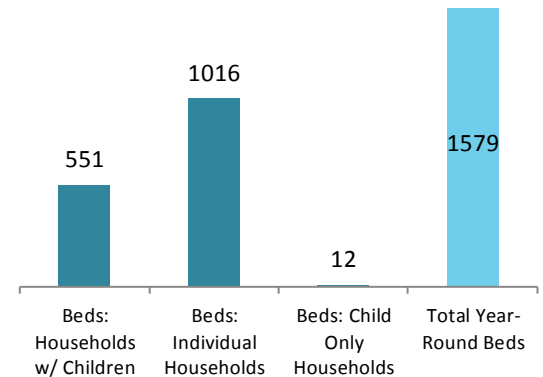
On January 30, 2019, agencies were asked to provide information regarding their current housing inventory designated to serve those experiencing homelessness. The Housing Inventory Count (HIC) is required to be submitted annually as part of federal requirements of the Continuum of Care (CoC) program, funded through the Department of Housing and Urban Development (HUD). The HIC includes information about housing and services provided within the geographic area, regardless of funding sources. A total of 11 agencies, representing 48 housing programs, provided information on the housing inventory available on the night of January 30th. The information collected during the HIC is presented below.

Shelter and Housing Types in the Eugene/ Springfield/ Lane County Homeless Service System

A variety of housing and shelter models are available within the community including: emergency shelter (ES), transitional housing (TH), permanent supportive housing (PSH), rapid re-housing (RRH), safe haven (SH), as well as extreme weather and alternative shelter. In addition to these shelter models, the homeless service system also includes additional resources available to those experiencing homelessness such as access centers, community service centers, street outreach services, rest stops and car camping. A description of each housing model and related services are provided in the subsequent sections, along with the housing inventory summary for each housing type.

Overall, the homeless assistance system includes a total inventory of over 1500 year-round beds. Of the total year-round beds available, 551 serve households with children (35%), 12 serve child-only households (<1%), and 1016 serve individual households (64%).

35% of beds in the homeless service system serve households with children



Street Outreach Services

Street Outreach engages with people who are experiencing homeless in an effort to connect them to essential services including basic needs such as food, clothing and shelter, as well as more intensive services such as medical care, substance abuse treatment, protection from sexual exploitation and victimization, abuse/neglect services, permanent housing, mental health and crisis counseling. The following agencies provide outreach services to Lane County:

| Agency | Program | Population | Areas Served |
|-------------------|----------------------------------|--|---|
| HIV Alliance | Syringe Exchange Outreach | Homeless or At-risk; Syringe users | Eugene/Springfield, Cottage Grove, Florence |
| Looking Glass | New Roads | Youth 11-21; homeless or at-risk | Eugene/Springfield/Cottage Grove |
| White Bird Clinic | White Bird Outreach PATH | Single Homeless Adults; Mental and Behavioral Health | Eugene |
| ShelterCare | Shankle Safe Haven | | Eugene |
| | FUSE Street Outreach | Frequent Users of Systems of Care | Eugene/Springfield |
| EPD | Community Outreach Response Team | People with high arrests | Downtown Eugene |

Emergency Shelter

Emergency Shelter is often the first stop for individuals, youth, and families entering the homeless service system. These shelters provide short-term shelter, generally up to 60 days. Area shelter providers have indicated emergency shelter stay policies range from a maximum of 1 to 60 days, but some offer extended stays. The following agencies were identified as providing emergency shelter:

| Agency | Program | Year-Round Beds | Beds HH w/ Children | Beds HH w/o Children | Beds HH w/ Only Children |
|---------------------------|------------------------------|-----------------|---------------------|----------------------|--------------------------|
| Eugene Mission | Family Program | 25 | 25 | - | - |
| | Men's Program | 230 | - | 230 | - |
| | Women's Program | 65 | - | 65 | - |
| St. Vincent De Paul | The Annex | 60 | 60 | - | - |
| | VET LIFT ES | 5 | - | 5 | - |
| Looking Glass | Station 7 (Youth) | 12 | - | - | 12 |
| ShelterCare | CAHOOTS Crisis Units | 7 | 5 | 2 | - |
| | Family Housing Program | 13 | 13 | - | - |
| | FUSE ES | 10 | - | 10 | - |
| | Phoenix Transitional Shelter | 14 | - | 14 | - |
| | Medical Recuperation | 19 | - | 19 | - |
| | Bridge Housing ES | 4 | - | 4 | - |
| Siuslaw Outreach Services | Hope House DV Shelter | 10 | 10 | - | - |
| Womenspace | Womenspace DV Shelter | 19 | 19 | - | - |
| | | 493 | 132 | 349 | 12 |

Other Specialized Shelters

Winter Weather Response

St. Vincent de Paul's **Egan Warming Center** is a coalition of community members representing service providers, religious congregations, nonprofit support agencies, social activist communities and local government who have come together to ensure that **up to 300 people** experiencing homelessness in Lane County have a warm and safe place to sleep when temperatures drop below 30 degrees between November 15th and March 31st.

For families experiencing homelessness, **Motel Vouchers** provide a safe, warm place to sleep during the winter months. Siuslaw Outreach Services (Florence) and Catholic Community Services (Eugene/Springfield) provide motel vouchers.

The **Dusk to Dawn** program was launched in 2015 as an additional winter warming site with 30 beds due to increased demand for safe, low barrier shelter. Operated by St. Vincent de Paul, this temporary "shelter" utilizing large tent structures now provides **up to 192 individuals** a warm place sleep year-round.

Other Community-Based Housing Options

Over the last several years, Lane County has embraced new and innovative community housing options in response to the growing need for safe places for people to sleep. Some of the new approaches include Rest Stops, Transitional Micro-Housing, and Safe Spots.

Transitional Micro-Housing

Opportunity Village Eugene is a collaboration between the housed and the unhoused providing stable, safe, and sustainable places to be through alternative, cost-effective approaches for transitioning the unhoused to more permanent living situations. Opportunity Villages is a transitional micro-housing site utilizing community-based development and a self-governance model.

| Agency | Program | Population Served | Total Units |
|---------------------|----------------------------|---------------------------|-----------------|
| Square One Villages | Opportunity Village Eugene | Single Adults and Couples | 30-35 Residents |

Safe Spots and “Rest Stops”

Community Supported Shelters (CSS) encompasses four basic, temporary housing locations utilizing micro-shelter and tent structures. Rest Stops also provide employment training and volunteer opportunities to residents. Nightingale Health Sanctuary hosts a Conestoga Hut site, temporary housing for those without disabilities focusing on overall health and wellness.

| Agency | Program | Population | Total units |
|------------------------------|-------------------------------------|--------------------------------------|----------------------|
| Community Supported Shelters | Safe Spot – Roosevelt | Adults with Disabling Conditions | Approx. 20 Residents |
| | Veterans Safe Spot - Eugene Mission | Single Adults and Couples (Veterans) | Approx. 15 Residents |
| | Safe Spot - Expressway | Adults with Disabling Conditions | Approx. 15 Residents |
| Nightingale Health Sanctuary | Nightingale Hilyard | Single Adults | 16 Units, 20 Adults |

The Overnight Parking Program

The Overnight Parking Program provides legal car camping, free trash disposal, and portable restrooms to families and individuals living in their vehicles.

| Agency | Program | Singles | Families |
|---------------------|--|-----------|----------|
| St. Vincent de Paul | Overnight Parking Program- Eugene | 72 | - |
| | Overnight Parking Program- Springfield | 6 | 1 |
| | | 78 | 1 |

Transitional Housing

Transitional Housing is designed to provide individuals and families experiencing homelessness with the interim stability and support to successfully move to and maintain permanent housing. Individuals and families may live in transitional housing for up to 24 months and receive supportive services such as childcare, job training, and life skills that help them live more independently. The following table represents the transitional housing available in Lane County:

| Agency | Program | Year-Round Beds | Beds HH w/ Children | Beds HH w/o Children |
|---------------------|------------------------------|-----------------|---------------------|----------------------|
| Looking Glass | Youth Transitional Program** | 6 | - | 6 |
| Eugene Mission | Men's Life Change Program | 21 | - | 21 |
| Sponsors | GPD Homeless Veterans | 10 | - | 10 |
| St. Vincent de Paul | Connections CoC** | 63 | 63 | - |
| | GPD Vet LIFT AVC-GPD | 14 | - | 14 |
| | Youth House** | 13 | - | 13 |
| ShelterCare | T-Team | 1 | - | 1 |
| | | 128 | 63 | 65 |

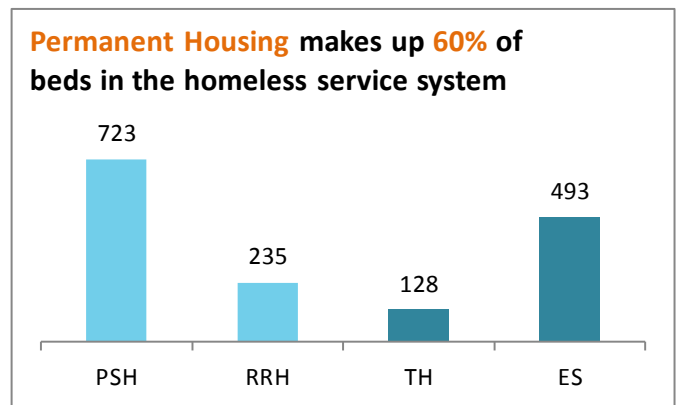
**Program receives referrals prioritized through CoC Coordinated Entry system only.

Permanent Housing

Permanent housing is defined as community-based housing without a designated length of stay in which formerly homeless individuals and families live as independently as possible. There are two main types of permanent housing models: Permanent Supportive Housing (PSH) or Rapid Re-housing (RRH). These two models are explained in further detail below.

Permanent Supportive Housing

PSH is long-term permanent housing with supportive services to assist those with disabilities (i.e. physical or mental health) obtain housing stability. This long-term housing has no designated length of stay and is prioritized for those experiencing chronic homelessness. The following PSH programs are available in Lane County:



| Agency | Program | Year-Round Beds | Beds HH w/ Children | Beds HH w/o Children |
|--------------------|--|-----------------|---------------------|----------------------|
| SVdP 1st Place | 1st Place Family (ending 12/31/19)** | 9 | 9 | - |
| Homes for Good | HUD-VASH | 307 | 58 | 249 |
| | Madrone/Shelter Plus Care Consolidated** | 162 | 77 | 85 |
| Mainstream Housing | Emerald Options** | 33 | 18 | 15 |
| ShelterCare | Camas** | 18 | 6 | 12 |
| | Shankle Safe Haven Scattered Site** | 11 | - | 11 |
| | Shankle Safe Haven Facility** | 16 | - | 16 |
| | Sahalie** | 13 | - | 13 |
| | Spruce | 15 | - | 15 |
| | Supported Rent Assistance 1 | 35 | 3 | 32 |
| | Supported Rent Assistance 2 | 35 | 7 | 28 |
| | Supported Rent Assistance Youth Adult | 17 | 2 | 15 |
| SVdP | LIFT CoC** | 33 | 25 | 8 |
| | VET LIFT CoC** | 19 | - | 19 |
| | | 723 | 205 | 518 |

**Program receives referrals prioritized through CoC Coordinated Entry system only.

Rapid Re-housing

RRH assists individuals, youth, and families experiencing homelessness (with or without a disability) move as quickly as possible into permanent housing through housing search and relocation services, coupled with short- to medium-term rental assistance and case management in order to achieve stability in that housing.

| Agency | Program | Year-Round Beds* | Beds HH w/ Children | Beds HH w/o Children |
|-----------------------------|--|------------------|---------------------|----------------------|
| Catholic Community Services | McKenzie RRH** | 43 | 43 | - |
| LC Workforce | Employment and Housing Navigation | 14 | 6 | 8 |
| Looking Glass | EHA RRH** | 12 | 10 | 2 |
| | McKenzie RRH** | 16 | 14 | 2 |
| ShelterCare | Cascades RRH** | 10 | - | 10 |
| | FUSE** | 8 | - | 8 |
| | McKenzie RRH** | 34 | 34 | - |
| | SPRF | 4 | 4 | - |
| St. Vincent de Paul | ESG RRH for Families** | 16 | 16 | - |
| | ESG RRH for Singles** | 6 | - | 6 |
| | Supportive Services to Veteran Families (SSVF) RRH** | 51 | 3 | 48 |
| | SPRF | 15 | 15 | - |
| Womenspace | RRH | 6 | 6 | - |
| | | 235 | 151 | 84 |

*RRH inventory for purposes of the HIC is calculated as persons housed as of the night of reporting. The numbers do not represent the total persons able to be served at any point in time. **Program receives referrals prioritized through CoC Coordinated Entry system only.

Homelessness Prevention

Homelessness Prevention (HP) programs provide financial assistance and case management to assist low-income households who are at-risk of homelessness remain housed and regain stability in that housing. Some HP programs are time-limited and short-term (one-time or up to 3 months), while others provide more medium-term ongoing assistance (4-24 months).

| Agency | Program | Level of Assistance | Household Type |
|-----------------------------|---|---|---|
| Siuslaw Outreach Services | Elderly Rental Assistance (ERA) Florence | One-time/short-term, max per household | Households with at least one adult over age 58; Below 50% AMI |
| | Housing Stabilization Program (HSP) | Time-limited 4 months and max per household | Families, below 250% FPL; TANF households priority, in collaboration with DHS |
| Community Sharing Program | Elderly Rental Assistance (ERA) Cottage Grove | One-time/short-term, max per household | Households with at least one adult over age 58; Below 50% AMI |
| | Housing Stabilization Program (HSP) | Time-limited 4 months and max per household | Families, below 250% FPL; TANF households priority, in collaboration with DHS |
| Catholic Community Services | Elderly Rental Assistance (ERA) Springfield | One-time/short-term, max per household | Households with at least one adult over age 58; Below 50% AMI |
| | Elderly Rental Assistance (ERA) Eugene | One-time/short-term, max per household | Households with at least one adult over age 58; Below 50% AMI |
| | Homeless Prevention (ESG) Eugene | Medium term | Singles and Families; must be at imminent risk |
| | Homeless Prevention (ESG) (Springfield) | Medium term | Singles and Families; must be at imminent risk |
| | Housing Stabilization Program (HSP) | Time-limited 4 months and max per household | Families, below 250% FPL; TANF households priority, in collaboration with DHS |
| LC Workforce | Employment and Housing Navigation HP | Short- to medium-term | Singles and Families; Below 80% AMI; must be enrolled in workforce program |

| | | | |
|---|-------------------------------|-----------------------|-------------------------------|
| Looking Glass | HP Youth (EHA) | Short- to medium-term | Youth under 24; Below 80% AMI |
| St. Vincent de Paul 1 st Place Family Center | Homelessness Prevention (EHA) | Short- to medium-term | Families; Below 80% AMI |
| | | | |

Access Centers and Community Service Centers

Community Service Centers provide emergency basic needs assistance, homeless prevention services, energy assistance and linkage to mainstream benefits and resources for low income households in Lane County. There are four community service centers throughout the county:

| Agency | Program | Population Served |
|-----------------------------|--|--|
| Catholic Community Services | CCS Community Service Center - Eugene | Single Adults and Families with Children |
| | CCS Community Service Center - Springfield | |
| Community Sharing Program | CSP Community Service Center – Cottage Grove | |
| Siuslaw Outreach Services | SOS Community Service Center – Florence | |

Access Centers for Youth offer day shelter and services to assist youth in accessing more intensive supports, including employment skills and opportunities. The Youth Access Centers meet the community's basic needs by providing youth with safe day shelter with access to services including basic needs, case management, employment and community resources, laundry, phones, meals, and computer access.

| Agency | Program | Population Served |
|----------------------|----------------------|---|
| Hosea Youth Services | Hosea Youth Services | Youth Age 12-22 who are at-risk or currently homeless |
| Looking Glass | New Roads | Youth up to 21 years of age who are at-risk or currently homeless |

Access Centers for Families help to meet basic needs by providing emergency services, provisions, information and referral, and case management to families with children who are low-income, at-risk of or currently experiencing homelessness. Families receive an intake and needs assessment for all members of the household. Services are provided as needed including emergency assistance, such as food, clothing, supplies; telephone access; housing location; advocacy; mentoring; and employment assistance.

| Agency | Program | Population Served |
|---------------------|---------------------------|---------------------------------|
| St. Vincent de Paul | First Place Family Center | Families with children under 18 |

Access Centers for Singles provide single homeless adults with emergency and basic needs assistance to include food, clothing, laundry and shower facilities, prescription assistance, supplies, telephone and internet access, housing location, advocacy, and transportation assistance.

| Agency | Program | Population Served |
|---------------------|-----------------------------|-------------------|
| St. Vincent de Paul | Eugene Service Station | Single Adults |
| White Bird Clinic | White Bird Walk-In Services | Single Adults |